# APPLICATION TO ENGAGE IN THE BUSINESS OF A CREDIT COUNSELING AGENCY PURSUANT TO TITLE 6.1, CHAPTER 10.2 OF THE CODE OF VIRGINIA

### INFORMATION AND INSTRUCTIONS

Each applicant for a license to engage in business as a Credit Counseling Agency pursuant to Chapter 10.2 of Title 6.1 of the Code of Virginia must complete and file this form. Additional information, attachments, and/or documents must be filed on 8 1/2" x 11" paper.

### The following items must be submitted with the application:

- 1. A \$500 check for the application fee, payable to the Treasurer of Virginia. The application fee is not refundable.
- 2. A properly executed, current (<u>less than 90 days old</u>) Personal Financial Report and Disclosure Statement form for **each senior officer** (a person who is within three levels of management from the CEO of the applicant), **member, trustee** and **principal** (a person who owns, directly or indirectly, 10% or more of the applicant) on form CCB-1123 (Rev. 12/04). **Outside directors** (a person who is not a paid employee of the applicant or its parent and who does not own 10% or more of the stock of the applicant or its parent) may use Personal Information and Disclosure Statement form CCB-1148 (Rev. 12/04). *The report must be executed with original signature(s)*. These forms are confidential.
- 3. An Employment and Business Affiliation Disclosure Form, CCB-1150, for each director, senior officer, member trustee, partner, and principal.
- 4. A financial report (including a balance sheet and income statement) for the applicant and for each entity owning, directly or indirectly, 10% or more of the applicant for the most recent fiscal year. A newly organized entity should submit a beginning balance sheet and a pro forma balance sheet and income statement for the first year of operation.
- 5. A surety bond issued by an insurance company licensed to conduct business in Virginia in the amount of \$25,000, which may be subject to increase as determined by the Commission. The bond must be completed by the insurance company on form CCB-7703 and must be issued in the exact name of the applicant.
- 6. A description of any insurance coverage the applicant has protecting it against the fraudulent or dishonest acts or omissions of its employees.
- 7. A business plan for the <u>first three years</u> of operation or, if an existing agency, a current business plan and description of how Virginia business will be conducted (i.e. face to face interviews, telephone solicitations, internet).
- 8. A copy of the agency's standard Debt Management Plan Agreement ("DMP").
- 9. A copy of the deposit and trust agreement(s) or other bank documentation for the trust account(s) through which customers' funds are managed.
- 10. A monthly estimate of the volume of funds received under debt management plans from Virginia consumers for the first two years of operation under the Credit Counseling Act.
- 11. The name of each of the applicant's credit counselors, the amount of experience each has as a credit counselor, and evidence of his/her certification by a bona fide third-party certification provider unaffiliated with the applicant that authenticates the competence of counselors providing consumer debt management assistance.
- 12. A copy of the applicant's accreditation certificate issued by the International Standards Organization or the Council on Accreditation.

- 13. Authorization form(s) CCB-1149 for a reference from a bank or depository institution with which the applicant or its principals, members, partners, or trustees have had a deposit account for <u>at least one year</u>. (Form CCB-1149 and bank references are confidential.)
- 14. A copy of the disclosure form that the agency will provide to each consumer prior to his execution of a DMP. (The form must(a) disclose all fees charged by the applicant, including set-up fees, or contributions solicited by the applicant from the consumer;(b) whether the applicant is a for-profit entity or nonprofit entity; and (c) whether the applicant received financial support from creditors during the preceding calendar year.)
- 15. A copy of the agency's IRS exemption letter, if the applicant is a nonprofit organization.
- 16. Evidence of registration with the Clerk of the State Corporation Commission, if a corporation, limited liability company, business trust or limited partnership applicant. Corporate, limited liability company, business trust and limited partnership applicants intending to operate using a trade name must also register the trade name with the Clerk of the Commission.

The Bureau will review the application and accompanying materials for completeness upon receipt. The application may be returned or the investigation delayed if the application is incomplete. Thus, full and complete information should be given at the outset of the application process.

As a general rule, documents filed with the Bureau of Financial Institutions become part of the public record. Except as permitted or required by law, the following shall be kept confidential: Personal Financial Report and Disclosure Statements, other documents which disclose personal account information, financial statements for sole proprietors, and information which could endanger the safety and soundness of a depository institution. Upon request, the Bureau will consider for confidential treatment any other documents or portions of the application that the applicant considers of a proprietary and personal nature. The request for confidential treatment must discuss the justification for the requested treatment, specifically demonstrating the harm (for example, loss of competitive position or invasion of privacy) that may result from public release of the information. Information for which confidential treatment is requested should be: (1) specifically identified in the public portion of the application (by reference to the confidential section); and (2) specifically separated and labeled "Confidential". The Bureau will advise the applicant if the request for confidentiality cannot be honored.

To view the entire Confidentiality Policy Statement of the Bureau of Financial Institutions or to download this application form or a related form, visit the Bureau's website at <a href="https://www.scc.virginia.gov/division/banking">www.scc.virginia.gov/division/banking</a>.

Inquiries concerning licensing or preparation and/or filing of this application should be directed to the Bureau of Financial Institutions, 1300 East Main Street, Suite 800, Post Office Box 640, Richmond, Virginia 23218-0640. Telephone: (804) 371-9690; FAX: (804) 371-9416.

# APPLICATION TO ENGAGE IN THE BUSINESS OF A CREDIT COUNSELING AGENCY

Bureau of Financial Institutions State Corporation Commission 1300 East Main Street, Suite 800 Post Office Box 640 Richmond, Virginia 23218-0640

The undersigned hereby applies to the State Corporation Commission for a credit counseling license pursuant to Chapter 10.2 of Title 6.1 of the Code of Virginia. In support of this application, the following representations are made:

Applicant Name:	Federal ID#
Applicant trading name [d	/b/a], if any:
Applicant's Principal Mailing Addre	ess (where official correspondence will be mailed):
Business will be conducted as <u>one</u> of	of the following types of organization (check one):
( ) Corporation ( ) Partnership (	) Limited Liability Company ( ) Business Trust ( ) Proprietorship
Individual responsible for filing the	e application:
	(Name and Title)
	(Mailing Address)
	ere Virginia business is to be conducted (Street, Town or City, and Zip Code, principal office if you wish it to be licensed:
	(Attach additional sheets as necessary)
	•
	(Attach additional sheets as necessary) onsor organization(s), if any:
	onsor organization(s), if any:

7. (a)	If the applicant is a corporation, limited liability company, limited partnership or business trust, indicate state of incorporation or formation: State:					
(b)	Name and address of applicant's Registered Agent in Virginia:					
(c)	If the applicant is a general partnership, indicate city/town/state of partnership and attach a copy of the partnership agreement:					
	Type of partnership: General Limited Date*  * Foreign corporations, limited liability companies, business trusts and limited partnerships must register with the Clerk of th State Corporation Commission before filing this application.	e				
8.	Is the applicant currently conducting a credit counseling business in Virginia? If yes, indicate the date busi commenced.	ness				
	Yes No If Yes, Date					
9.	Has the applicant or any of its affiliates, principals, directors, officers, members, trustees or partners applied to license with this Bureau within the last ten (10) years? If yes, attach complete details of the outcome of application including dates of approval, denial or withdrawal. Yes No					
10.	Has the applicant or any of its affiliates, principals, directors, officers, members, trustees or partners ever refused a license to engage in any business or had any such license suspended or revoked by any state or fee agency?					
	Yes No If yes, attach complete details of the refusal, suspension or revocation.					
11.	Has any state or federal agency ever initiated an administrative or regulatory proceeding or action or entered an order against the applicant or any of its affiliates, principals, directors, officers, members, trustees or partners?					
	Yes No If yes, provide complete details.					
12.	If the applicant or any of its affiliates conducts a credit counseling business in other states, provide the followinformation. Also indicate any states in which applications for a license are pending.	wing				
Name	of State  Name of Operating Entity  Date License Was First # of Years  Granted, If Licensed In Operation					
		_				
		_				
		_				
		_ _				
	(Attach additional sheets as necessary)					

13.		ree business references who I general fitness of the app			
Cont	tact Name/Title	Institution/Mailing Addre	ess	Phone 1	Number
		(Attach add	itional sheets as necessary)		
			·		
14.	<b>or beneficiary</b> o	e, address, title and ownership f the applicant. e information for <b>any other</b>	-	_	
N	Vame	Address	Title in Organization	# Shares Owned	% of Ownership
		(Attach add	itional sheets as necessary)		

	trustees and principals which qualifies them to	
	ndersigned, being duly sworn, states that he/she	<b>CERTIFICATION</b> The has executed the foregoing application under Title 6.1, Chapter 10.
f the		authorized to execute and file such application; and that to his/he ntains no misstatement of fact nor omits a material fact called for.
f the		authorized to execute and file such application; and that to his/he
f the	ledge, information and belief, such application co	authorized to execute and file such application; and that to his/he ntains no misstatement of fact nor omits a material fact called for.
f the	ledge, information and belief, such application co  Name (Type or Print)	authorized to execute and file such application; and that to his/he ntains no misstatement of fact nor omits a material fact called for.  Signature
f the	Name (Type or Print)  Mailing Address  Telephone Number	authorized to execute and file such application; and that to his/he ntains no misstatement of fact nor omits a material fact called for.  Signature

# Application Checklist for a Credit Counseling License

Applicant must make certain that each of the following items is submitted with the application package. Incomplete

applications will not be accepted for filing. Application form (CCB-7700). Must be completed, signed, and notarized. \$500 application fee. Check payable to the **Treasurer of Virginia**. Original properly executed surety bond issued by an insurance company licensed to conduct business in Virginia for \$25,000. The Commission may require a higher bond up to a maximum of \$350,000. Must be signed by both the principal (applicant) and the surety. Persons executing for surety, except for corporate officers of the surety, must attach a Power of Attorney authorizing them to execute bonds for the surety. Personal Financial Report and Disclosure Statement form (CCB-1123) for each senior officer, member, trustee, and principal. Personal Information and Disclosure Statement form (CCB-1148) for each outside director. An Employment and Business Affiliation Disclosure form (CCB-1150) for each director, senior officer, member, trustee, partner and principal. A financial report for the most recent fiscal year (audited, if available) for the applicant. A current financial statement and most recent year-end financial statement (audited, if available) for any entity owning 10% or more (direct or indirect) of the applicant. A description of insurance coverage protecting the applicants against acts or omissions of its employees. The business plan of the applicant. A copy of the agency's standard Debt Management Plan Agreement. A copy of the deposit agreement for the trust account in which customers' funds are managed. A monthly estimate of the volume of funds received under debt management plans from Virginia consumers for the first two years of operation under the Credit Counseling Act. A list of the applicant's credit counselors and evidence of certification of the applicant's credit counselors by a bona fide third-party certification provider unaffiliated with the applicant that authenticates the competence of counselors providing consumer assistance. A copy of the applicant's accreditation certificate issued by the International Standards Organization or the Council on Accreditation. Depository Institution Authorization Form(s) (CCB-1149). A copy of the disclosure form that the agency will provide to each consumer prior to his execution of a DMP. A copy of the agency's IRS exemption letter, if the applicant is a nonprofit organization. Evidence of registration with the Clerk of the State Corporation Commission, if a corporation, limited liability company, or limited partnership applicant. A copy of the partnership agreement, if a general partnership.